

Lamb Chiropractic Clinic

Howard Lamb D.C.



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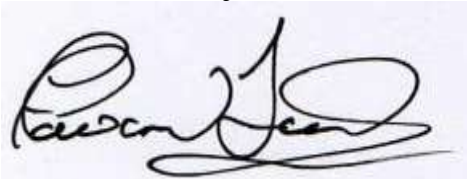
22nd January, 2018

Dear Rosalyn,

Thank you for your quick response. According to you, a complaint about the Regulator is dealt with by the Chair of the GCC. However, back in 2012 your predecessor said that was what he was going to do because he had a duty of care; there is no evidence in the paperwork I got back that this actually happened. If, as stated by you, the Chair was the right channel for the complaints, why is there no paperwork?

For clarity, please could you explain how this is possible; how the system worked; and why I was not informed as to the process or the result of the investigation. Also please could you send me the missing paperwork that I should have had already.

Yours sincerely,



Howard Lamb
DC