



[sent by email to lambchiro@btinternet.com](mailto:lambchiro@btinternet.com)

10 January 2018

Dear Mr Lamb,

I refer to your email sent on 9 January 2018 in which you note that only the Investigating Committee can deal with a complaint, and ask why your and your patients' complaints have not been advanced "through the correct channels" i.e. to the Investigating Committee.

Section 20 of the Chiropractors Act 1994 states:

"1) This section applies where any allegation is made against a registered chiropractor to the effect that— (a) he has been guilty of conduct which falls short of the standard required of a registered chiropractor; (b) he has been guilty of professional incompetence; (c) he has been convicted (at any time) in the United Kingdom of a criminal offence; or (d) his ability to practise as a chiropractor is seriously impaired because of his physical or mental condition.

(2) In this Act conduct which falls short of the standard required of a registered chiropractor is referred to as "unacceptable professional conduct" .

(3) Where an allegation is made to the General Council, or to any of its committees (other than the Investigating Committee), it shall be the duty of the Council or committee to refer the allegation to the Investigating Committee."

To my knowledge, you have never made an allegation (nor forwarded one made by your patients) to the GCC about a registered chiropractor. The complaints you have made to the GCC have been about the actions of non-chiropractors. The Investigating Committee has no remit to consider allegations about anyone other than registered chiropractors.

I refer you to the Acting Chair of Council's letter to you dated 28 April 2017 in which he addressed the concerns you had raised about actions the GCC had (or had not) taken in response to each of the matters you have complained about.

Yours sincerely,

Rosalyn Hayles  
Chief Executive & Registrar, GCC