

Lamb Chiropractic Clinic

Howard Lamb D.C.



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23rd August, 2017

Dear Regulator,

In one of your early communiqués you clearly stated that you had all of the paperwork and had read it. I asked for you to send that paperwork to me so that I could see if it was complete or biased in its approach, then I would be able to see if you had the full clear picture or not.

I had major concerns after the complaints procedure was not adhered to. Normally there would have been a solicitor and finally barrister involved to get to the truth, pretty much like my appeal. Yet I got a document and then was shown the door, without appeal. How is this possible? Does this mean that as well as no duty of care, no advancement of the profession, no ability to support correct diagnosis, you are now leaving complaints to litigation only? If that is the case why do we need you or the GCC? If it's not the case then you have broken your own rules and regulations, and advertising standards. I do understand your dilemma. As a complaining patient you would have to pay the cost of my defence; so who would pay for yours?

Please send the paperwork that I have asked for so that I can put a list of charges/people together for another go at the complaint procedure, and see if we can get it right this time. Please send details of your superiors at the Privy Council as soon as possible, otherwise I will have to write to the Queen's Office who gave us the charter.

As you are already spending chiropractic funds on this with legal advice you might as well ask what would constitute grounds for a judicial review. I will ask my Associations how, through transparency, I can find out the cost and extent of the legal bill and the time that was spent defending your/GCC positions. Also, how much salary comes with the post to see if we are getting enough bang for our buck.

Yours sincerely,

A handwritten signature in black ink, appearing to read 'Howard Lamb', written over a light blue rectangular background.

Howard Lamb
DC