



Mr Howard Lamb  
The Surgery  
48 Marsh Road  
Pinner  
Middlesex  
HA5 5NQ

23 May, 2017

Dear Mr Lamb

Thank you for your letter dated 19 May 2017.

It is not clear to me why you believe that your previous correspondence (including correspondence about complaints you have made) should be accessible from the GCC's website. As I have previously explained, we do not publish any correspondence on the website. I note that the information about our organisational complaints process that is accessible from the website does not suggest that complaints correspondence will be published. I also note that, to the best of my knowledge, none of the other eight UK health and care professions regulators would routinely publish such correspondence on their websites. It would be helpful to know the basis for your understanding that the GCC should do so, and why you consider that the GCC is "...making the rules up as you go along again".

Please can you clarify precisely which paperwork you wish us to send to you in response to your request. I note that on 18<sup>th</sup> August 2016 the previous Chief Executive and Registrar arranged for you to be sent copies of all papers relating to Child X and CPD paperwork, e-mails, and other correspondence about you. Please could you confirm whether you are content to confine your current request to documents postdating 2<sup>nd</sup> August 2016, in order to avoid duplicating the papers you were sent in August 2016. I would be grateful if you could also confirm whether there are any categories of documents that you do not need copies of e.g. correspondence between yourself and the GCC and/or the copies of the bundle of documents generated for the purposes of your appeal against the decision of the previous CER.

I do not consider that it is necessary or appropriate to provide you with details of the GCC's insurers at this time, as per your request. In the event that you commence legal proceedings against the GCC (in compliance with the provisions relating to pre-action protocols under the Civil Procedure Rules) please serve them on the GCC at our registered address shown below.

Yours sincerely,

Rosalyn Hayles  
Chief Executive & Registrar, GCC